



Release: 2.2.1.3

Release Date:

Stemmons Central Gold Master version 2.2.1.3 has officially been released to Stemmons' clients in March 2022. This release includes a few nicely added features and minor bug fixes reported by Stemmons' clients.

Global changes in all applications:

1. Calculation Services Changes: The default calculation frequency for calculated field is set at 1440 minutes. This would allow the field to be recalculated daily. However, at time, the calculated field does not require to be recalculated, the system now provides an option to opt out the frequent recalculation. To remove the automated recalculation, from Field configuration in the Config, admin user can enter 0 in the Calculation Frequency. This change applies to both Cases and Entities Applications.
2. Resolve some minor security issues throughout all applications
3. Add Modified by and Modified Date to all lists

Cases:

1. Fix sorting and filtering issues where the grid reset when scrolling to bottom of grid
2. Date field on top of screen was hidden behind the ribbon was fixed
3. Fixed searching issue in Parent Case when | is included in the parent case title
4. Performance optimization in saving case, getting case list, and SQL jobs
5. NewCase.aspx now accepts parameters passing in to prepopulate fields' values.

For example:

<https://home.xyz.com/Cases/NewCase.aspx?CaseTypeID=47&Title=Customer Updates&Customer=Stemmons&Due+Date=03/31/2022> will take user to New Case page of case type 47 and pass in Title =Customer Updates, Customer = Stemmons, and Due Date = 03/31/2022.

Cast:

1. Fixed issue with Parent Case dropping and not being populated in cases created from Cast.
2. Implementing Lookup field in Cast
3. When there is no cases met the criteria to be created during a schedule run, Cast sent an error message to the job creator. In this release, the system will not send an error message.

Config

1. To identify who last modified a configuration, the system now will display Created By, Created Date, Modified By, and Modified Date in all configuration screens.
2. Correct issue where it requires the Trigger Event Name to be the same as the Event Type

Email to Cases:

1. Improve assignment logic in the Email Parser. Now the assignment logic is searching for the users from Email Address, Short User Name, Display Name, and Full Name for possible match.
2. Correct issue the Approve and Return and Decline and Return email command in the Email Parser
3. Correct issue where the replying to the case email from mobile phone not updating case note
4. Forwarding an email with the original email has a case email dress will now create a new case under the new case type email address instead of updating the existing case. For example: original email has AccountingInfo@cases.xyz.com which was sent to create an Accounting Info case. If user forward that email to Legal@cases.xyz.com; now a new Legal case will be created instead of it updating the Account Info case.

Entities

1. Correct issue with Email to Entities where the extra styles tag was added to the notes and maintain the same format as the email.
2. Remove the additional name column in the Entity Role Assignment grid
3. Correct issue when the case is created from an entity, the popup window doesn't allow to be closed
4. Add duplicate validation on Entity Role Assignment
5. Correct issue with calculated field on different sections of Dynamic Template page
6. Correct issue when creating a child entity (cascaded) via + sign next to the child field, the parent values from the cascaded fields were not populated corrected on the new page.
7. Correct issue saving Entity Role Assignment when the title field of the entity is a Single External Data source field.

8. If user upload images/files larger 1 MB in size, the system will now display a warning message. This will raise awareness of larger files may potential cause entity page to load slower.
9. Correct issue where now the cases will close correctly when being closed via the case related grid.
10. Correct issue with Photo Gallery not displaying the images properly
11. Document Generator is now working for both AD and Non-AD environments
12. Correct issue where attachments are displayed twice in notes

Quest

1. Correct issue where long notes on the form were cut when export to PDF.

Updoc

1. Correct data input issue with Single Number field type
2. Correct calculation issue