



Release: 1.5.1

Release Date:

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Gold Master version 1.5.1 release includes some added new features and few bug fixes on Single Domain, Cases, Entities, and Cast application.

Following are new features included in GM 1.5.1:

- Cases Auto Assign using System Code
- Cast Auto Assign using System Code
- Configure assign to option for External User by Case Type
- Cases Email notifications for External Users

Following are bug fixes included in GM 1.5.1:

Cases

- Email to CC (unable to add multiple users to send emails)
- Single Domain related issues (Permission window doesn't open on Case Type)
- Issue when multiple calculation fields feeding from one parent field. Only one of the calculation fields will auto calculate when parent field is selected, the rest requires the user to manually click the calculate button.
- Special characters (For example: " ") affects sync to Facts.

Entities

- Single Domain related issues (Multi Select in Extensible grid was not functioning, Delete from New Tab, Cases & Quest relationship grid)
- Template related issues (Data not displayed on Cases Relationship Grid, Export to PDF doesn't function when default template is applied on Entity List/View Page)
- Entity Origination center missing mobile cards for responsive view
- Able to delete Parent Entity when they are cascaded. For example, if Country (Parent) is cascaded to State (Child), able to delete Country that is cascaded to child.

Quest

- Single Domain related issues (PDF Export, Unable to add new users in Permission Window, Unable to upload images)

Standards

- Single Domain related issues (Attach file issue on admin page, Book not displayed on Home page)

Departments

- Single Domain related issues (Unable to edit and delete Entity Type and Entity Role)

Cast

- Calculation issues (Calculation doesn't work for Expandable text field, calculated due date is not displayed in Case title)
- Date format issues in Spanish and English format
- Implemented functionality for Single Domain

ORG Chart

- Implemented functionality for Single Domain
- Read connection string from Registry

1.4.1 - Cases Auto Assign Using System Code

This functionality in cases application allows the user to auto-assign using 'AASGN' system code.

Steps to configure

1. Create the System Code: "AASGN" from the System Code table of Cases Configuration Application. If the System code is already created, then please do not another System Code.

- **ID:** Unique system identifier
- **Field Level:** Select ASSOC_TYPE
- **System Code:** Enter "AASGN"
- **Name:** Enter Default Assignee
- **Description:** Enter Description.

Navigate to Fields Type edit screen of Case Types. Associate System Code for to the Field of Case Type in the configuration application for cases using the System Code column. The "AASGN" System Code works for the following Field Types:

- Lookup Control
- External Data source
- Calculation Field
- Text Field
- Dropdown Field.

1.4.2 - CAST Auto Assign Using System Code

This feature is related to the Cases Auto Assign Using System Code. When user selects "Case Default" op on in the Assign To screen of CAST, Cases generated will be assigned to the employee listed in the field associated to the Assignee System Code (AASGN).

1.4.3 - Configure Assign to Op on for External User by Case Type

The Assign to Op on for External User is now configurable by Case Type.

How It Works:

A Case Type column has been added to the External User Assign to Op on table in Cases Config. User can set the Assign to Options and select the specific Case type to apply the options to.

1.4.4 - Cases Email Notification for External User

This feature allows external users to receive email notifications for Cases. The email notification is configurable by Case type and Alert type. The body of the email notification can also be configured to include metadata tags of the Case.

Steps to Configure:

1. Set up the Email Alert Template
2. Navigate to the Case Email Alert Template table in Cases config.
3. The following are the fields that is in the table:
 - **CASES_EMAIL_ALERT_TEMPLATE_NAME:** Enter a name for the alert template (anything that would help your identity the alert template and what it is used for)
 - **TEMPLATE_BODY:** This field allows the user to configure the body of the email using html and metadata tags.
 - **IS_ACTIVE:** Check the box to make the alert template active
 - **CLOSE:** User will receive an email when a Case associated to them is closed.
 - **IS_ACTIVE:** Check the box to make the email template active
 - **CASES_EMAIL_ALERT_TEMPLATE_ID:** Select the Email Alert Template