



**Release:** 2.5.1

**Release Date:** April 26, 2024

List of bug fixes and enhancements for 2.5.1:

### **Application**

1. Fixed Sorting issue on Navigation on Menus (Alphabetical sorting).

### **Cases**

1. Fixed issue with export data from case list for case type configure with override security.
2. MTTR (Mean Time to Repair: It will display time difference between each status from case creation to closing of case.

### **Cast**

1. Fixed issue for Cast view performance for loading all user data.

### **Departments**

1. Fixed issue for displaying incorrect country information for employees in Department application.

### **Entities**

1. Fixed issue in Entities where duplicate entries were created when title are changed from lowercase to uppercase or vice versa.
2. Inserted missing System code (PRCHA) in En es for all the missing instances.
3. Fixed issue for Entity link URL field for Dynamic Template was giving error while edit and save.
4. Fixed issue to reduce the time for user update process.

### **External Entities**

1. Fixed calculation field issue in External En es.
2. Fixed issue where blank or empty value in entity not being updated in External Entities.
3. Fixed Standard Books sync issue. Issued fixed for display on inactive entity under active tab in External Entities.
4. Fixed issue where Single Number field update does not work well in calculated field.

5. Fixed issue where data were updated via External Entities and being referenced via External Data Source field, the updated data are not displaying properly on the frontend.
6. Improved performance on external entities taking time while loading.

### **Quest**

1. Fixed issue for listing all the Quest form with sorting within given time range.

### **Standards**

1. Optimized image saving in notes to improve performance.

### **Mobile Application**

1. Fixed Time zone issue related to Mobile app where Closed Date was displayed in incorrect time zone.

### **User Registration**

1. Improved User Registration Process to make it more intuitive.
  - a) When a new User is setup, the user will get verification/registration email with link to complete process.
  - b) When the user clicks on the link, it takes the user directly to the screen to enter password and choose a multi-factor option.
2. Fixed issue for new user (non-AD instance) when groups are associated with them then it is not applied to user.