Release 2.6.2

Release Date: May 9th, 2025.

Stemmons Central continues to evolve with added AI features in the upcoming releases. Two major AI Features added in this release are the offering of AI capability via Cases List and Document Processing in document attachments in Cases.

AI Button in Case List – As in 2.6, we released the AI Button feature helping users to pass the case information to AI and get a response back based on the specific instructions configured in the AI Prompt by the administrator. In 2.6.2, this option is now available at the List level. The AI actions now can be initiated on a Case Type list, User list, and Hopper list. This feature enables the system administrators to configure the prompt where it passes the list to AI and based on the instructions, it can return a sorted list, filtered list or prioritized list, etc.

AI Document Processing in Cases – All documents attached to a case can be processed through AI to get a summary to be saved along with the notes. Same as an AI Workflow, the Document Attachment Prompt can be configured tailored to the needs and can be associated with the Case Type. Once configured, every time a document is attached to the case, it will be processed via the AI Prompt and saved the response along with the attachment in the Notes.

Others include a few enhancements/fixes in all applications as below:

Cases

- In AI Prompt, {{associateduser}} tag can be used in the prompt. This option will allow the system to pass all users associated with the current case to the AI Prompt.
- A new field "Calculation Option" with values of Active/Inactive/All to the Case Type Configuration. This flag will control if the calculation fields should be recalculated on Active, Inactive or Both.
- Fixed issue with reverse cascading when cases are being created from an Entity.
- A new table is now available and link to Activity Log table to allow reporting on AI Usage.
- Fixed an override security issue in Case Type List

Entities

- A new field "Calculation Option" with values of Active/Inactive/All to the Entity Type Configuration. This flag will control if the calculation fields should be recalculated on Active, Inactive or Both.

External Entities

- Updated External Entities services to auto-start. This will enable the services to start automatically when the server is restarting.

Standards

- Fixed the issue Standard broken link where valid links were included.